

**Price list of additional services  
effective from 1 April 2024**

**KYKO med s.r.o.**

with registered office at Tišická 396/1, Čimice, 181 00 Praha 8

ID: 28433939

registered in the Commercial Register under No. C 141198 kept at the Municipal Court in Prague  
(hereinafter referred to as "**Provider**")

**Additional services according to Article III, paragraph 3.4 of the Provider's General Terms and Conditions**

**The Client is entitled to order additional services from the Provider's offer as follows:**

**I. Reception services and additional hygienic service - 500 CZK / voucher for RHB**

Reception and hygiene services to each voucher for the provision of covered services for rehabilitation in the price of 500 CZK / 1 voucher, which include:

- Longer term scheduling of health services through the provider's reception staff with availability of the receptionist on weekdays from 7.45am to 10.45am, and availability of the receptionist via phone/email with guaranteed response within 24 hours during extended hours on weekdays: Monday to Wednesday until 8pm, Thursday until 4pm and Friday until 12pm;
- searching for the capacity of the provider's medical staff according to the client's choice in the reservation system operated by the reception;
- making changes to appointments and arranging appointments according to the client's time needs through the operation of the reception desk and the staff on the telephone line with availability during reception opening hours;
- the possibility of renting towels and bath towels included in the price of the service;
- the possibility to take a shower after each therapy session in the price of the service.

**II. Provision of the service in a foreign language by a foreign language speaking employee:**

English / Ukrainian	150,- Kč / 1 term
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The provision of health services covered according to § 13 et seq. of Act No. 48/1997 Coll., on Public Health Insurance; i.e. covered by the Provider's contractual health insurance companies for the insured of these health insurance companies to the extent according to the relevant legislation, including implementing regulations and contracts concluded with the Provider, is not in any way conditioned by the purchase of any of the additional services, this is also stipulated in the Provider's General Terms and Conditions.

Additional services are not covered by public health insurance, they are provided on the basis of a verbal order of the client through the reception desk in accordance with the General Terms and Conditions of the Provider, which are available at the reception desk and on the Provider's website.

The Provider reserves the right to update and change the price list, subject to the terms and conditions stated in the General Terms and Conditions.